



## MODERATION DEPARTMENT

### Game Moderator Application

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Thank you for showing interest in becoming part of the Toontown Team! Before you start filling out this application, there are a few things you should know:

1. **Toontown Rewritten is a volunteer effort.** No income or salary is provided as compensation for anyone's involvement.
  2. **Game Moderators must deal with inappropriate cases.** All Game Moderators are required to be at least 18 years old due to the content they view. Even if you fit the age requirement, if you are uncomfortable with handling explicit language and other inappropriate content, you may want to reconsider applying for this position.
  3. **Previous infractions count.** If you have any account associated with you that has infractions, they may be factored into the decision of your application.
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## ABOUT THE ROLE

As a Game Moderator for Toontown Rewritten, you will be working with various services that we use to keep our game safe and fun for players of all ages. Chat messages, in-game activity watching, and in-game reports will all be on your agenda. Your work will require you to serve as an investigator for player disputes, and above all else, protect children from the dangers of online communication.

We are searching for people who have a sound moral judgment with a passion for protecting kids, as well as fair technical ability to easily learn the interfaces used by Moderation.

## POSITION REQUIREMENTS

- Must be at least 18 years of age.
- Have a deep understanding of the Toontown Rewritten Terms of Service.
- Toontown Rewritten accounts must be in good standing.
- Must have a Toontown Rewritten account that is at least six months old and at least one Toon over 25 Laff.
- Must be able to handle explicit language and inappropriate content.
- An intermediate technical ability to understand the software and interfaces used by Moderation





To submit your application, please copy the questions below into an email (and answer them, of course!) then send your email to [support@toontownrewritten.com](mailto:support@toontownrewritten.com). After we receive your email, we'll follow up within a few days and will file away your information until the position is open for recruitment.

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## ABOUT YOU

- What is your full first and last name, preferred name, and preferred pronouns?
- What is your date of birth?
- What language(s) do you speak fluently?
- Do you have a Discord account? If so, what is your username?
- Can you tell us a bit about yourself?
- Can you tell us about your experiences working in a team environment? What did you learn from your experience(s), and what values do you believe are most essential to effective teamwork?
- Do you have any experience with moderation? If so, what did you moderate? Please elaborate.
- Why do you want to be a Game Moderator?
- What do you think you can bring to the table as a Game Moderator?

## TOONTOWN

- Please list all of your Toontown Rewritten account username(s).
- Do you have any previous infractions (warnings, suspensions, terminations, loss of ability to use SpeedChat+ or submit names) on any of your accounts? If so, what are they?
- How often do you play Toontown Rewritten?
- Are you an active member of any Toontown-related websites or communities outside of the game? If so, where can we find you? Direct links to your profiles would be great!
- How did you hear about Toontown Rewritten hiring?
- Are there any other positions you are interested in other than the one you have applied for? If so, list all that apply.





## AVAILABILITY

- What timezone are you in?
  - When are you usually available on your computer?
  - How much time can you commit to your job as a Game Moderator per week?
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## GAME MODERATION CHALLENGE

In Moderation, we use tools to look at chat messages and other logs in game. The scenarios below are examples of what we may see in-game.

Please note that there are no right or wrong answers, as there are a lot of ways to respond to such circumstances. In answering the scenarios below, the more details you can provide, the better! We'd really love to know about your thought process, the factors you consider, and the reasoning behind any of the decisions that you make in these hypothetical scenarios.

### Scenario 1

Imagine you are reviewing the logs of a Toon named "Overly Pawsome." Their logs are as follows:

Date	Toon Name	Type	Message
Jun 30, 2021 @ 1:15 AM	Overly Pawsome	Chat	Lol yeah I'm 16 turning 17 tomorrow
Jun 30, 2021 @ 1:16 AM	Overly Pawsome	Chat	When is your birthday?
Jun 30, 2021 @ 1:16 AM	Overly Pawsome	Chat	Actually come tp to me in a sec
Jun 30, 2021 @ 1:16 AM	Overly Pawsome	Chat	I don't want others to hear lol
Jun 30, 2021 @ 1:17 AM	Overly Pawsome	Teleported out - Donald's Dreamland	-
Jun 30, 2021 @ 1:18 AM	Overly Pawsome	Teleported in - Estate	-
Jun 30, 2021 @ 1:19 AM	Overly Pawsome	Whisper	Hi tp now





Date	Toon Name	Type	Message
Jun 30, 2021 @ 1:20 AM	Overly Pawsome	Chat	Yay hi
Jun 30, 2021 @ 1:21 AM	Overly Pawsome	Chat	So I live near the park on East 15th Street
Jun 30, 2021 @ 1:21 AM	Overly Pawsome	Chat	OMG that's insane! You live 2 minutes away
Jun 30, 2021 @ 1:22 AM	Overly Pawsome	Chat	I go to Southpaw High School!

1a. Describe what you see in the logs above.

1b. What rules do you think they broke? Feel free to refer to our [Terms of Service](#).

## Scenario 2

Imagine you are reviewing the logs of a Toon named "Crazy Rocket Tooth." Their logs are as follows:

Date	Toon Name	Type	Message
Mar 15, 2021 @ 8:14 PM	Crazy Rocket Tooth	Boarded VP elevator	-
Mar 15, 2021 @ 8:23 PM	Crazy Rocket Tooth	Chat	LOL! Im greening this cat
Mar 15, 2021 @ 8:23 PM	Crazy Rocket Tooth	Chat	Lets use lure! Im going to heal green cat
Mar 15, 2021 @ 8:23 PM	Crazy Rocket Tooth	Chat	JK i lied green cat im using sound
Mar 15, 2021 @ 8:25 PM	Crazy Rocket Tooth	Chat	Green cat about to go bye bye
Mar 15, 2021 @ 8:25 PM	Crazy Rocket Tooth	Chat	Check this out guys
Mar 15, 2021 @ 8:25 PM	Crazy Rocket Tooth	Toon was reported	-





Date	Toon Name	Type	Message
Mar 15, 2021 @ 8:27 PM	Crazy Rocket Tooth	Chat	Aww i kind of feel bad
Mar 15, 2021 @ 8:27 PM	Crazy Rocket Tooth	Chat	Just kidding LOL bye green cat
Mar 15, 2021 @ 8:28 PM	Crazy Rocket Tooth	Chat	Next time dont mess with me
Mar 15, 2021 @ 8:32 PM	Crazy Rocket Tooth	Chat	Smh yall are no fun
Mar 15, 2021 @ 8:32 PM	Crazy Rocket Tooth	Chat	Bye losers
Mar 15, 2021 @ 8:33 PM	Crazy Rocket Tooth	Teleported out - VP	-
Mar 15, 2021 @ 8:33 PM	Crazy Rocket Tooth	Logged out	-

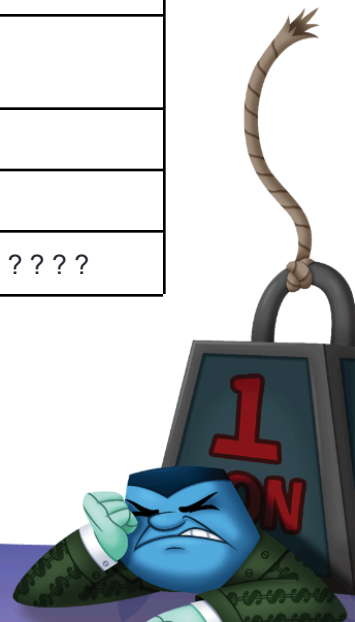
2a. Describe what you see in the logs above.

2b. Upon further review, you find out that Crazy Rocket Tooth is a Toon that belongs to one of your close friends. How would this information affect the way you proceed in this situation? Explain your thought process and how you reached your decision.

### Scenario 3

You are doing a VP when you notice a Toon leaves mid-battle. You decide to investigate and see that they mentioned in their chat logs that they accidentally closed the game and feel bad about leaving the VP. Additionally, you also discover that two Toons go sad because there was nobody around to heal them afterwards.

Date	Toon Name	Type	Message
Feb 15, 2021 @ 9:21 PM	Cheesy Wrinkletoes	Closed Game	-
Feb 15, 2021 @ 9:22 PM	Cheesy Wrinkletoes	Logged in	-
Feb 15, 2021 @ 9:25 PM	Cheesy Wrinkletoes	Whisper	OMG I feel so bad
Feb 15, 2021 @ 9:26 PM	Sullivan Beansprout	Whisper	What happened? ? ? ? ? ?







Date	Toon Name	Type	Message
Feb 15, 2021 @ 9:26 PM	Cheesy Wrinkletoes	Whisper	I accidentally closed out the game when I was in a VP
Feb 15, 2021 @ 9:27 PM	Cheesy Wrinkletoes	Whisper	I feel so bad I hope my team will be okay
Feb 15, 2021 @ 9:28 PM	Sullivan Beansprout	Whisper	They should be fine dont sweat it girl
Feb 15, 2021 @ 9:28 PM	Cheesy Wrinkletoes	Whisper	I just feel so bad

3a. Describe what you see in the logs above.

3b. Reading the logs above, what would you do in this situation? Please explain.

#### **Scenario 4**

While moderating in-game, you encounter someone unknowingly breaking the [Terms of Service](#) in Toontown. What would you do in this situation? Please elaborate.

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Thank you for taking the time to apply for Toontown Rewritten!

**You *ARE* Toon Enough!**

